

Family Portraits

Portrait FAQs

We've tried to anticipate your questions regarding church family portraits. Send an e-mail if your specific question isn't answered below.

Q: How much time does the photography session take?

A: We ask that you allow one hour from the time of your appointment. During this time you will be checked-in, photographed, view your images electronically and have the opportunity to purchase additional portraits.

Q: How should we prepare for our photography session?

A: Plan your wardrobe and style well in advance. Plan from head to toe. Simple hairstyles and natural makeup are best. Hair should be trimmed neatly, but not cut within 48 hours of the photography sitting (to avoid the "fresh-cut" look). Don't forget to wear shoes that coordinate with your clothing-your feet may show in some poses.

Q: What should we wear?

A: The choice is yours, but we suggest coordination of clothing. For a traditional look, solid-color dress clothing or formal wear is a good choice. If casual is what you're looking for, outfit your family in matching polos or sweaters.

Q: Can we bring other family members to our photography session?

A: Lifetouch will gladly take generational shots, so please do invite Grandma and Grandpa, your grandchildren, etc. Generational photography truly is a family heirloom.

Q: Can we bring our dog to our photography session?

A: Yes, Lifetouch welcomes household pets. They are part of your family! But, please check with your church office to ensure the church has no objection.

Q: Can we make our portraits unique and special?

A: Feel free to be creative! Props such as Bibles, musical instruments, sports equipment, family heirlooms and family pets (with approval of the church), etc., are welcome. We want your portraits to reflect what is important to you.

Q: Does Lifetouch sell portrait greeting holiday cards?

A: Yes, Lifetouch has a full line of greeting cards. You will be able to order them at your photography session.

Q: When do we pay for our portraits?

A: You pay for any additional portraits you order at the time of photography. We accept cash, check, VISA, MasterCard, Discover (U.S. only) or American Express (U.S. only).

Q: Does the church directory cost us or the church anything?

A: No, each family photographed receives a free directory and a free 8x10 portrait. The program involves no cost to the church. Lifetouch is able to



provide this service through the proceeds of portrait sales to church members.

Q: How do we sign up for photography?

A: The church will typically have sign-up days at the church several weeks before photography. Watch for information in your church bulletin or newsletter. If sign-up information is not readily available, call your church office.

Q: When will we receive our portrait order?

A: You can expect your portraits shipped to you within four weeks of your photography date. If you have questions regarding your order status, call our toll-free number 24 hours a day, seven days a week. Have your sit number available (on your receipt). 888-313-1746 in U.S.; 800-553-8430 in Canada.

Q: What if we can't attend any of the photography sessions at our church?

A: Families unable to attend the photography sessions can have their portrait taken at a nearby church and still have their picture in their home church's directory. Ask the church office to contact the Lifetouch representative for optional locations and dates or call 800-303-0054 for optional locations and dates.